

Global Office™ Service Summary



Global Office is an add-on feature for RingCentral Office that consolidates global cloud communications into one system across all international branch offices, with quality voice, fax, audio conferencing, and online meetings capabilities.

Features

- In-country digital line experience
- Local number, caller ID, and dial plan (no prefix codes)
- In-account extension-to-extension dialing
- Pooled 1,000 in-region calling minutes per user
- Carrier-grade QoS
- Fast direct in-country shipping of phones
- Number porting and EMS where applicable

Benefits

- Streamline global workforce communications
- Reduce IT management costs and international calling charges
- Free global calls between company extensions
- Share flexible calling plans with metered minutes within region across the account
- Works on any RingCentral service including desk phones, mobile apps, Desktop, Meetings, and integration solutions such as Salesforce®, Zendesk, Google, and Office 365™

How it works

With RingCentral Global Office, employees located anywhere in the world can all be on the same secure communications network, accessing the same robust business features from a single business phone system. Combine with International Inbound Service for access to over 80 destinations.

Pricing: Select your base subscription*	
Standard edition	\$24.99
Premium edition	\$34.99
Enterprise edition	\$44.99

*Pricing shown based on annual price for 2-19 users. Prices vary by number of users and level of service. Contact your channel manager for exact pricing.

**Global Office is an add-on service for RingCentral Office. Global Office pricing is a combination of Office subscription service plus the monthly premium.

Add your Global Office in-region subscription**			
\$9.99/ month per user			Call for pricing
Australia	Hong Kong	Poland	India Malaysia Philippines Taiwan
Austria	Ireland	Portugal	
Belgium	Israel	Romania	
Canada	Italy	Singapore	
Czech Republic	Luxembourg	Slovakia	
Denmark	Mexico	Spain	
Finland	Netherlands	Sweden	
France	New Zealand	Switzerland	
Germany	Norway	United Kingdom	

RingCentral Global Office provides the flexibility to add international office extensions using local numbers in supported countries. Billing and metered minutes are divided by calling zones, and each calling zone comprises a group of countries and competitive dialing plans. Pooled minutes vary by edition and calling zone, which is available for landlines.

Global business communications made simple



- ✓ Establish and/or extend your global presence
- ✓ Seamlessly connect your global workforce
- ✓ World-class features, worldwide
- ✓ Simplify billing and administration globally

Use case

- An international company, headquartered in the US, has branch offices in the UK and France.
- IT Manager, based in the US, remotely adds extensions/phones with local numbers and creates groups to handle calls for these international locations from the existing US account.
- S/he receives one consolidated bill with transactions indicated for domestic and international purchases.

Add a Global Office license directly from the online account

- Add a user with a Global Office license (international number) from supported countries.
- Purchase a phone device with Global Office license then assign to an existing user.
- Create a shared line group with a Global Office license.

Choose a RingCentral Office edition

Standard	Premium	Enterprise
----------	---------	------------

Select Global Office location

Local phone number	1,000 international calling zone minutes*	
--------------------	-------------------------------------------	--

Metering at international rates	Discounted minute bundles	Unlimited US/CAN calling
---------------------------------	---------------------------	--------------------------

Download the RingCentral app—the perfect complement to your RingCentral service.

FOR IOS

FOR ANDROID

FOR WINDOWS

FOR MAC

*Mobile minutes may not be included in the in-region calling minutes for certain countries. International calling minutes packages are available for purchase. Contact your channel manager for details.

Calling Regions					
North America	EMEA			Asia Pac	LATAM
Canada United States	Austria Belgium Denmark Finland France Germany Greece Ireland	Israel Italy Luxembourg Netherlands Norway Poland Portugal Romania	Spain Sweden Switzerland United Kingdom	Australia China Hong Kong India Japan Malaysia Singapore South Korea	Mexico